

2025

## COMMUNITY BENEFIT REPORT





BY THE NUMBERS page 3



HOSPITALS IN YOUR COMMUNITY page 4



KEY
ISSUES
page 7

# CONNECTICUT HOSPITALS AND HEALTH SYSTEMS BUILDING A HEALTHIER CONNECTICUT

Connecticut hospitals and health systems provide nationally recognized care — and so much more. They provide free and discounted care, subsidize essential health services, offer low- and no-cost health education and wellness programming, and participate in groundbreaking research trials that formulate new therapies.

Their work takes them into the communities they serve. In partnership with community-based organizations, they are transforming care delivery, enhancing community health, and improving health equity. Together, they are building a healthier Connecticut.

Through community benefit programs that encompass a wide range of services, hospitals and health systems are collaborating with community partners to expand access to stable housing, nutritious food, reliable transportation,

diaper supplies, and steady employment, reducing disparities that lead to poor health and clinical outcomes. These partnerships are addressing upstream, root-cause social, economic, and environmental drivers of health.

To achieve health equity, the state must pursue comprehensive reform. Connecticut hospitals and community partners are developing an innovation to the Medicaid program focused on scaling cross-sector collaboratives and pursuing new investments in community-based initiatives.

This report contains examples of collaborative programs currently established in Connecticut and details the collective benefit of these investments — illustrating the value of hospitals' and health systems' contributions to their communities and the potential to amplify their impact.



## BY THE NUMBERS



## \$44.6 million

Community health improvement services and community benefit operations



## \$302.5 million

Health professions education



## \$4 million

Subsidized health services to provide care needed by the community



## \$1.43 billion

Unpaid hospital care provided to Medicaid beneficiaries

## \$1.38 billion

Unpaid hospital care provided to Medicare beneficiaries



## \$270.9 million

Uncompensated care: Charity care/bad debt to provide services for those who cannot pay



## \$17.6 million

Research and other programs to advance healthcare for patients and the community



## \$8.1 million

Community building to create stronger, healthier communities



## \$48.6 million

Donations to help support community organizations

## **TOTAL COMMUNITY INVESTMENT: \$3.5 billion**

These data represent the most recently audited fiscal year (FY), 2023, as reported to CHA by members.

The following pages provide examples of just some of the impactful initiatives and programs at local Connecticut hospitals and health systems that are supporting communities across the state. To learn more about all these initiatives, and many other programs, scan the QR codes on each page.

#### **Access to Health Services**

Below are examples of programs at hospitals and health systems across the state that support increasing access to health services. To learn more about these and many other initiatives at local hospitals, scan the QR code on this page.

- Connecticut Breast and Cervical
   Cancer Early Detection Program –
   Multiple Hospitals
- Bridgeport Hospital Transportation Assistance Fund
- Bristol Health Pharmacy Delivery
- Charlotte Hungerford Hospital
   Neighborhood Health initiative
- Connecticut Children's Newborn Screening Network
- Danbury Hospital Community Fall/ Lift Assist Program



- Day Kimball Healthcare Emergency Medical Transport Services Reestablishment
- ECHN In-Home Primary Care Services for Home Bound Patients
- Greenwich Hospital Parish Nurse
   Program and Nurse Is In Program to
   Reach Local Community
- Griffin Health Free Cancer Screenings
- Hartford Hospital Mobile Mammography
- Hartford HealthCare Medical Mission
- Hospital of Central Connecticut Ryan White HIV/AIDS Program
- L+M Hospital Breathe Well Respira Bien Asthma Intervention Focused on Latine Populations
- Middlesex Health Center for Chronic Care Management - Disease Management Services
- MidState Medical Center Public Program Enrollment Assistance
- Norwalk Hospital Library Blood Pressure Programs - Check Out Blood Pressure Devices from Local Libraries

- Sharon Hospital Community Health Day
- St. Vincent's Medical Center Hope Charitable Pharmacy of Greater Bridgeport
- Health Improvement Alliance –
   St. Vincent's Medical Center and Bridgeport Hospital
- Stamford Health Community Health Workers
- Trinity Health Of New England Joyce
   D. and Andrew J. Mandell Center for
   Comprehensive Multiple Sclerosis
   Care and Neuroscience Research
- UConn Health's PrEP Navigator to Help Vulnerable Populations Addressing HIV Prevention
- Waterbury HEALTH Access Program
- Yale New Haven Hospital Pediatric Dental Van
- Yale New Haven Hospital School Based Health Centers
- Yale New Haven Health System InMotion Mobile Pharmacy and Clinic



#### **Access to Jobs**

Below are examples of programs at hospitals and health systems across the state that support increasing access to jobs. To learn more about these and many other initiatives at local hospitals, scan the QR code on this page.

- Project SEARCH Program Providing Opportunities for Individuals with Disabilities – Multiple Hospitals
- Bridgeport Hospital Harding High School Class Speakers
- Bristol Health/Bristol Adult Resource
   Center Employment Program
- Charlotte Hungerford Hospital Allied Health Professional Education
- Connecticut Children's Walk to Work Program through Southside Institutions Neighborhood Alliance
- Danbury Hospital High School and Sacred Heart Immersion Programs and Summer Internship Program
- ECHN Capital Area Healthcare Partnership to Promote Jobs in Healthcare





- ECHN Rockville and Manchester High School Allied Health Programs
- Greenwich Hospital Youth Access Healthcare Explorers Program
- Griffin Hospital School of Allied Health Careers
- Hartford HealthCare East Region
   Educational Observer Program for
   Students and Community Members
- Hartford Hospital and ReadyCT collaborative work
- Hartford Hospital Life Star Career
   Outreach
- Hospital of Central Connecticut Career Fairs
- L+M Hospital Clinical Site for Nursing Students from Mitchell College
- Middlesex Health Radiology School and Medical Explorers Program
- MidState Medical HUBCAP
   Wallingford Work: Adult Education
   Pipeline Program
- Norwalk Hospital Opportunity Youth Program Collaboration

- Saint Francis Hospital Compass Youth Transitional Employment Program
- St. Vincent's Medical Center Annual Community Career Fairs
- Sharon Hospital Career Readiness Program
- Stamford Health Partnership with Norwalk Community College's Nursing Program
- Trinity Health Of New England Black Men In White Coats
- UConn Health Favarh's Project SEARCH
- Waterbury HEALTH PEACH (Providing Early Acquaintance to Careers in Healthcare) Youth Pipeline Initiative
- Yale New Haven Hospital ConnCAT (Connecticut Center for Arts and Technology) Training
- Yale New Haven Hospital Minority
   Nursing and Allied Health Scholarship
   Program
- Yale New Haven Health System School at Work Program



#### **Behavioral Health**

Below are examples of programs at hospitals and health systems across the state that support increasing behavioral health. To learn more about these and many other initiatives at local hospitals, scan the QR code on this page.

- Connecticut Community Addiction Recovery (CCAR) Emergency Department Recovery Coach Program

   Multiple Hospitals
- Bridgeport Hospital Retail Pharmacy
- Bridgeport Hospital REACH Intensive Outpatient Program (IOP) for Youth, Adults and Older Adults
- Bristol Health Participation in City of Bristol Recovery Alliance (COBRA)
- Charlotte Hungerford Hospital Northwest Community Care Team (CCT)
- Connecticut Children's Center for Care Coordination (the Center)
- Danbury Hospital Community Care Teams



- Day Kimball Healthcare Clinical Internship Program to Identify At-Risk Youth in School-Based Settings
- ECHN Partial Hospitalization Program/ Intensive Outpatient Program
   Transportation to and From Behavioral Health Services
- Greenwich Hospital Adolescent Intensive Outpatient Program
- Greenwich Hospital Youth Mental Health First Aid Training and Stress Management and Resiliency Training (SMART)
- Griffin Health Education to Reduce Youth Access to Alcohol and Other Illegal Substances
- Griffin Health Support Groups,
   Community Awareness, Educational
   Programs, and Increasing Capacity for
   Mental Health Clinical Services
- Hartford Hospital Institute of Living and Racial Trauma and Community Healing Initiatives
- L+M Hospital Bilingual Diabetes Navigation
- L+M Hospital Suicide Prevention Training

- Middlesex Health Involvement in the Greater Middletown Opioids Task
   Force Harm Reduction and Resource Awareness Workgroups
- MidState Medical Center Volunteer
   Services: CT Community for Addiction
   Recovery (CCARC Recovery Coach)
- Norwalk Hospital Community
   Psychiatric Assessments
- St. Vincent's Medical Center
   Community Residential Services and
   Mental Health First Aid Training
- Sharon Hospital Peer Recovery Coaches
- Stamford Health Complex Care Team
   Community Support for Those Who
   Frequent Emergency Department
- Stamford Health Youth Mental Health Alliance Support
- Trinity Health Of New England Family Advocacy Center Providing Access to Mental Healthcare in Hartford's North End
- Waterbury HEALTH Homeless
   Outreach Coordinator
- Yale New Haven Children's Hospital Zero Suicide Grant
- Yale New Haven Health System Governor's Prevention Partnership



#### **Food and Nutrition**

Below are examples of programs at hospitals and health systems across the state that support increasing access to food and nutrition. To learn more about these and many other initiatives at local hospitals, scan the QR code on this page.

- Bridgeport Hospital Mobile Food Pantry
- Bridgeport Hospital Seasonal Weekly Farm Stand
- Charlotte Hungerford Hospital Food4Health Clinic and Roof Top Garden to Provide Medically Tailored Groceries to Food Insecure Patients
- Connecticut Children's Start
   Childhood Off Right (SCOR) Program
- Danbury Hospital Food as Medicine Program
- Danbury Hospital Senior Meals Program
- ECHN Controlling Your Blood Sugar Diabetes Prevention Programming



- ECHN Midwest Food Bank Volunteer Nights
- Greenwich Hospital Kids in the Kitchen Youth Empowerment Program
- Greenwich Hospital Food Donations
- Griffin Health Support for Local Food Pantries, Community Gardens, Senior Meals Choice Program, Education and Subsidized Meal Discounts
- Hartford Hospital Food4Health Clinic
- Hospital of Central Connecticut
   Neighborhood Health Initiative
- L+M Hospital Farmers Market
- L+M Hospital FRESH New London/ Food for the People Pantry Support
- Middlesex Health Prescription for Healthy Eating Program for Community Members Who Screen Positive for Food Insecurity Issues
- Middlesex Health Greater
   Middletown Health Enhancement
   Community Coalition Nutritious
   Foods Subcommittee
- MidState Medical Diabetes Prevention Program
- MidState Medical Center Heart Healthy Program



- St. Vincent's Medical Center Mobile Food Distribution, Farm Stand Support, and Waste Not Program
- Sharon Hospital Senior Meals
   Program Stamford Health Pediatric
   Nutrition Education and Counseling in Partnership with Public Middle and High Schools
- Stamford Health Pediatric Nutrition
   Education and Counseling
- Stamford Health Support for Fairgate Farm
- Trinity Health Of New England Food as Medicine Program and the Joan C.
   Dauber Food Pantry
- Windham Hospital Food Pantry
- Yale New Haven Hospital Food Donations
- Yale New Haven Health System #GiveHealthy Annual Food Drive





#### **Health Equity**

Below are examples of programs at hospitals and health systems across the state that support increasing health equity. To learn more about these and many other initiatives at local hospitals, scan the QR code on this page.

- Charlotte Hungerford Hospital Diversity Equity Inclusion and Belonging (DEIB) Council
- Connecticut Children's: Hartford Youth HIV Identification and Linkage Consortium
- ECHN Social Determinants of Health Screening at Family Health Community Clinic
- ECHN WISEWOMAN Social Determinants of Health Survey to Determine Needs and Address Barriers to Care



- Griffin Health Administrative Support for Local Healthcare Service Agencies and Organizations to Ensure Equitable Access
- Griffin Health Subsidized Expenses for Outside Counsel for Patients in Need
- Middlesex Health Cancer Center Addressing Barriers to Care for Breast Health With Emphasis on Black and Latina/e Women
- Middlesex Health Greenlight Manhood Planning Committee
- Middlesex Health Middlesex County
   NAACP Health Committee
- MidState Medical Transportation
   Assistance, Mobile CareVans Visits, and
   Neighborhood Health Initiative
- Nuvance Health (Danbury Hospital, Norwalk Hospital, and Sharon Hospital)
   Inpatient Health Related Social Needs (HRSN) Screening
- Nuvance Health (Danbury Hospital, Norwalk Hospital, and Sharon Hospital)
   Race, Ethnicity, Language (REL) Listening
   Sessions
- Stamford Health Bennett Cancer Center Services Including Transportation, Food Support, and Grants for Non-Medical Expenses for Underserved Patients

- St. Vincent's Medical Center Know Your Numbers (KYN) Free Health Screenings in Community Locations
- St. Vincent's Medical Center Community Health Worker (CHW) Program
- Stamford Health Enrolling Vulnerable Populations into Healthcare Programs
- Trinity Health Of New England
   Transforming Communities Initiative in
   Waterbury and Hartford
- UConn Keeping Air in Connecticut
   Classrooms Safe Air Filter Deployment
   Program
- Dispensary of Hope at UConn Health Pharmacy Making Prescription Drugs More Attainable
- Waterbury HEALTH CHAMPS Program to Decrease Racial Inequities in Hospital Breastfeeding Rates
- Waterbury HEALTH Men's Connection Program for African American Fathers
- Yale New Haven Health System We Ask Because We Care Collecting Patient Demographic Information to Ensure Care Consistent for All Individuals



#### **Housing**

Below are examples of programs at hospitals and health systems across the state that support increasing housing. To learn more about these and many other initiatives at local hospitals, scan the QR code on this page.

- Charlotte Hungerford Housing Navigator Support for the Community
- Charlotte Hungerford Hospital Supportive Housing Advocacy
- Connecticut Children's Healthy Homes Program
- Danbury Hospital Community Care
   Team

- ECHN Rebuilding Together of Manchester Support for Low Income and Senior Residents
- Greenwich Hospital Habitat For Humanity Work
- Griffin Health Support for Organizations Addressing Social Drivers of Health
- L+M Hospital Habitat for Humanity of Eastern Connecticut Partnership

Scan the QR code or, for online readers, click here to learn more about these and many other initiatives.



- Norwalk Hospital Community Care Team Focus on Housing Stability
- St. Vincent's Medical Center Community Residential Services (CRS) Permanent Supportive Housing and Case Management for Adults Who Might Otherwise be Homeless
- Stamford Health Support for Local Homeless Shelters Including Inspirica and Pacific House
- Yale New Haven Hospital Columbus House Medical Respite
- Yale New Haven Hospital Home
   Ownership Made Easier (H.O.M.E.)
   Loan Program for Employees

#### **Violence Prevention**

Below are examples of programs at hospitals and health systems across the state that support increasing violence prevention. To learn more about these and many other initiatives at local hospitals, scan the QR code on this page.

- Gun Buyback and Gun Safe
   Distribution Multiple Hospitals
- CHA Work Group on Violence
   Prevention in Healthcare Facilities –
   Multiple Hospitals
- Bridgeport Hospital Partnership with CatalystCT Street Safe in ED Waiting Rooms After Victim of Violence Arrives

- Charlotte Hungerford Hospital Susan B. Anthony Project Support for Domestic Violence Prevention Outreach and Education
- The Injury Prevention Center at Connecticut Children's Work to Reduce Preventable Injuries and Violence to Children
- Greenwich Hospital Injury Prevention Programs
- Griffin Health Emergency
   Department Screening for Domestic
   Violence Instances
- Hartford Hospital Injury Prevention Center

- MidState Medical Center Pastoral Care Meriden-Wallingford Domestic Violence Services
- Nuvance Health (Danbury Hospital, Norwalk Hospital, and Sharon Hospital) Gun Violence Prevention Program
- Saint Francis Hospital's Hospital Violence Intervention Program (HVIP)
- Stamford Health Support for Domestic Violence Crisis Center
- Yale New Haven Hospital Center for Injury & Violence Prevention and Stop the Bleed (STB) Programming





#### **Maternal and Child Health**

Below are examples of programs at hospitals and health systems across the state that support increasing maternal and child health. To learn more about these and many other initiatives at local hospitals, scan the QR code on this page.

- Diaper Connections Statewide Partnership with the Diaper Bank of Connecticut to Address Diaper Insecurity – Multiple Hospitals
- Family Bridge State Pilot Program Providing Visits to Families of Newborn Babies - Bridgeport Hospital and St. Vincent's Medical Center
- Bridgeport Hospital Child First
   Greater Bridgeport Trauma-Informed
   Home Visiting Intervention for
   Pregnant Individuals and Children
- Bristol Health Birth, Breastfeeding, and Newborn Basics Education Programs



- Charlotte Hungerford Hospital Latina Maternal Health Program- Baby and Me Support Group
- ECHN Read to Grow Mobile Book Event
- ECHN Maternity Care and Family Planning Center
- My First Book Program at Greenwich Hospital
- Griffin Health Free Education Classes Services and Resources for Mothers and Families
- Hartford Hospital Women's Ambulatory Health Services
- Hospital of Central Connecticut Community Health Education:
   Breastfeeding Support Group
- L+M Hospital Nurturing Families Program Including Home Visits, Education, and Support
- Middlesex Health Pregnant with Possibilities Doula Program to Increase Access for Black, Indigenous and Latina Women
- Middlesex Health Prenatal and Beyond Program with Perinatal Social Work Services and Case Management

- St. Vincent's Medical Center Pediatric Care at Medical Mission
- Stamford Health Coordination of HUSKY Enrollment for Eligible Immigrant Women and Children
- Trinity Health Of New England #Day43 – Black Maternal Health Program in Waterbury
- Yale New Haven Hospital Child Passenger Safety Program
- Yale New Haven Hospital Medical-Legal Partnership Project in Partnership with the Center for Children's Advocacy
- Yale New Haven Hospital Project
   Mother Care Including Blood
   Pressure Monitoring and Counseling for Patients with Opioid Use
- Yale New Haven Hospital Women's, Infants, & Children's (WIC)
   Breastfeeding Support Program



















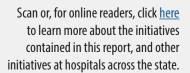














### **About the Connecticut Hospital Association**

The Connecticut Hospital Association has been dedicated to serving Connecticut's hospitals and health systems since 1919. Through state and federal advocacy, CHA represents the interests of Connecticut's hospitals on key healthcare issues in the areas of quality and patient safety, access and coverage, workforce, community health, health equity, and hospital reimbursement.



Scan or, for online readers, click <u>here</u> to learn more about the initiatives contained in this report, and other initiatives at hospitals across the state.



For more information, please contact:



**Karen Buckley**, Vice President, Advocacy (203) 294-7259 buckley@chime.org



Brian Cournoyer, Director, Government Relations (203) 294-7295 cournoyer@chime.org



Carl Schiessl, Senior Director, Regulatory Advocacy (203) 294-7341 schiessl@chime.org