There is no argument that all organizations today are facing inevitable, unrelenting, complex change. The question is—are organizations creating the kind of leaders that have the courage, vision, and adaptability to thrive in the midst of this pervasive change, rather than be overwhelmed by it. Confronted by budget cuts, provider consolidation, cost-shifting, value-based payment models, new market entrants, demand for population health management, and a shift to care-setting outside of hospitals, to name just a few challenges—what is the leadership model required to deal with such disruptive change?

Turbulent times is synonymous with VUCA, an acronym initially used as a military term to describe conflict and an environment that is Volatile, Uncertain, Complex, and Ambiguous—a perfect description of the healthcare landscape today.

To confront volatility, the nature, speed magnitude of change—uncertainty, the lack of stability in issues and events—complexity, where numerous layers of different causes and mitigating factors are involved, and ambiguity, a lack of clarity about how and why things are happening, will require leaders who have enough foresight to see where they are going, while remaining flexible about how they get there. This is so because the skills and competencies leaders once needed to help their organizations thrive are not sufficient for the future. Today, more strategic, critical thinking abilities and adaptive mindsets are required of organization leaders.

This workshop will blend didactic and experiential material to provide leaders with greater insight, self-awareness, and practical tools they need to help their organizations succeed in the VUCA environment.
At the conclusion of this program, participants will be able to:

- Discuss best practices in the process of implementing change initiatives.
- Explore the history of VUCA and how it is relevant to conditions that exist in healthcare organizations today.
- Discuss four leadership actions, that routinely practiced, will address an increasingly unstable, unpredictable, and rapidly changing healthcare environment.
- Identify new skills and competencies needed to improve leader agility and resilience during disruptive change.

Registration

$225 per CHA Acute Care hospital member registrant
$250 per CHA Other member registrant
$300 per Non-CHA member registrant

For additional information, contact CHA Education Services at 203-294-7263 or educationservices@chime.org.

Accreditation

This Activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint sponsorship of The John D. Thompson Hospice Institute for Education, Training and Research, Inc. and The Connecticut Hospital Association. The John D. Thompson Hospice Institute for Education, Training and Research, Inc. is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. The John D. Thompson Hospice Institute for Education, Training and Research, Inc. is pending designation of this educational activity for AMA PRA Category 1 Credits™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

DISCLOSURE: The speaker and the members of the Planning Committee do not have any commercial or financial interest which would bias the presentation.

This program is pending approval of Qualified continuing education credit through the American College of Healthcare Executives (ACHE).