JOB DESCRIPTION

JOB TITLE: Manager, Performance Analytics

Reports to the Senior Director, Performance Analytics

ChimeData, at the Connecticut Hospital Association (CHA), offers data analytic services including innovative information products and solutions. These services help member hospitals gauge their performance in quality improvement and patient safety, analyze population health metrics, assess their financial health, track and trend the utilization of key hospital services, and meet regulatory requirements. Through its comprehensive analyses, ChimeData supports CHA advocacy and member services by determining the impact of proposed and new policy issues on Connecticut hospitals, and provides meaningful information to make informed healthcare decisions and choices. With decades of service and experience, CHA ChimeData is the source for validated data and credible information about hospitals and healthcare in Connecticut.

JOB SUMMARY

The Manager, Performance Analytics will analyze, evaluate, and use databases held by CHA and integrate data from other data sources, to produce data products for the hospitals, provide analytic insights, and frame policy questions in support of CHA’s hospital advocacy efforts. Responsibilities include product management of ChimeMaps, an innovative, proprietary geo-solution that uses advanced mapping techniques to provide actionable insights based on hospital, health and population data.

DESCRIPTION OF DUTIES:

- Lead the development of ChimeMaps, manage enhancements and provide routine data updates.

- Provide training and support for ChimeMaps users in Connecticut and other states. Inform and enable hospital members and partners with actionable insights.

- Provide ChimeMaps demonstrations via webinars and in-person presentations to ensure product adoption. Routinely update all marketing materials.

- Work with the ChimeData team to develop advanced analytic products, including population health products, by applying robust and appropriate advanced statistical methods including but not limited to risk adjustment, episode analytics, statistical modeling, etc.

- Maintain and update all documentation, including business requirements as well as specifications for new features and functionality, for data analytic products.

- Create analytic plans, assess hospitals’ performance relative to internal and external benchmarks across a variety of clinical and operational domains including population health, utilization, and quality and patient safety.

- Work closely with the ChimeData team to create ad hoc analytics and derive data analytic insights to support statewide CHA’s advocacy, population health and community health initiatives.
REQUIREMENTS:

▪ Masters prepared with a specialization in health services research, epidemiology, biostatistics, public health, public policy, medical geography, nursing quality, economics, sociology, or other relevant healthcare discipline.

▪ 7 years of experience working directly with data in a health policy research organization or trade association, health care provider, insurer, vendor or health-related agencies within federal or state government.

▪ Familiarity with the essentials of spatial information; strong graphing and mapping skills (GIS).

▪ Substantial experience in the use of hospital and healthcare data, as well as the application of appropriate statistical analyses.

▪ Knowledge and experience in healthcare utilization, quality and patient safety issues, population health as well as hospital payment methodologies.

▪ Hands on experience and ability to analyze all-payer claim data and knowledge of code sets (CPT, HCPC, DRGS, ICD-10, etc.)

▪ Critical thinking skills; resourcefulness in investigating complex issues and synthesizing quantitative and qualitative information.

▪ Ability to foster strong customer relationships and lead, develop, and focus a team.

▪ Ability to work with competing priorities. Interact with internal and external customers to identify and address needs.

▪ Ability to communicate with credibility and confidence with technical and non-technical audiences, with excellent written communication and presentation skills.

EOE
AD/LD/ALP – February 2020